

## Scheduling Cases

- If you are a local office, please allow 1 day transit time for pick up and 1 day transit time for delivery
- If you are an office where we need to call a courier, please allow 2 days transit time for pick up and 2 days transit time for delivery
- If you are an office who ships to us, please allow whatever the shipping company needs for transit time.
- If you have not written a date or return time on the prescription, we will schedule your case based upon the schedule below.
- If you do provide a return date on the prescription, and it is not enough time, we will call you to reschedule the case. If you cannot reschedule and we need to “rush” the case, a “rush” fee will be applied. For every day we shorten the schedule, \$25.00 will be added on.
- Please remember to write all important information down on the prescription. If you talked to our lab about a special situation or time frame, etc. but it is not written down on the prescription, it may get missed.

Below is a list of our most common steps and procedures and the amount of time it will take.

### Tables for Turn around Times (do not count transit time, weekends or holidays)

<b>Product</b>	<b>Time</b>
Framework Design	2 Days
Custom Tray	3 Days
Cast metal Framework	5 Days
Cast metal Framework with Bite Rims	8 Days
Cast metal Framework with Try in	10 Days
Immediate Framework, set teeth & finish	10 Days
Milled Titanium Framework	7 Days
Bite Rims	4 Days
Order teeth and set in Wax for try in	6 Days
Reset teeth for another Try in	5 Days
Process and Finish from Try in with teeth	5 Days
Order teeth, set up in wax and Process and Finish from Bite Rims	8 Days
1 tooth Flipper	4 Days
2-4 tooth Flipper	5 Days
5+ tooth all acrylic partial	6 Days
Full Immediate Denture	10 Days
Duraflex Partial	10 Days
Clearflex Partial	10 Days
Hard Acrylic Clear Splint	6 Days
Hard/Soft Clear Splint	7 Days
Essix Retainer	3 Days
Soft Tissue Models	3 Days
Verification Jig with Open Custom Tray	4 Days
Screw Retained Record Bases	5 Days
Milled Titanium Bar and Wax Try in	12 Days
Rebase	2 Days
Soft Reline	1.5 Days
Repair involving Solder	3 Days
Surgical Guides/Healing Trays	2 Days